

America's Credit Unions: Where people are worth more than money

Fraud Alert

February 23, 2009:

Credit Union National Association is aware of a number of text messages and emails that are circulating under subjects like:

- **Account De-activation**
- **Account Status Alert**
- **Changes to Terms and Conditions**
- **Irregular Activity**

These e-mails and text messages ask that the customer call a number in order to have their account reactivated. Some may request that you leave callback information or provide your financial information directly. **All of these e-mails are fraudulent.** Please do not respond to these messages.

The Credit Union National Association is the trade association for credit unions in the US. CUNA does not maintain any type of customer/member financial information.

Additionally, your financial institution would never solicit your personal identification information via email. If you did respond to such a solicitation, you should contact your financial institution directly using the local phone number provided by your financial institution.